

Industry sector at a glance Hospitality



About

This service-based industry is split into four areas:

Accommodation

Businesses such as hotels, youth hostels and camp sites. Roles include reception, admin and housekeeper.

Food and Beverage

Businesses that prepare, present and serve food and drinks. Roles includes chef and waiter or waitress.

Travel and Tourism

Businesses which look after tourists. Roles include customer assistant, admin and front of house.

Recreation

Leisure activity businesses, e.g. golfing, fishing, cinemas and casinos. Roles include reception and event planner.

Roles available

There are many roles in the hospitality sector, here are just a few:



Bar person



Receptionist



Porter



Restaurant manager



Chef or catering assistant



What it takes to work in hospitality

Here are some of the qualities required:

 Multi-tasking	 Confidence in dealing with customers	 Physically fit and flexible approach to working hours
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Did you know?

 This sector is the 4th largest employer in the UK and experience is not usually essential to start in the industry	 If your role involves working with vulnerable people, a criminal record check may be required
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